

ROAMING GUIDANCE

"Network Mode" Setting

for

Android & IOS

When You Are Roaming in SINGAPORE and using a roaming package :
SINGAPORE SIMBA
 by using "SIMBA" network

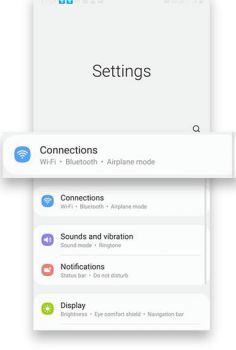
■ Network Mode Setting for Android

*Menu naming may differ depending on the type of handset used

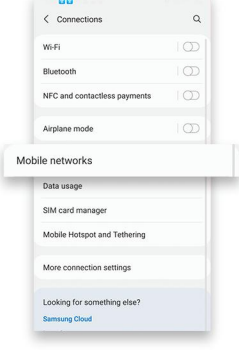
1 Go to SETTING



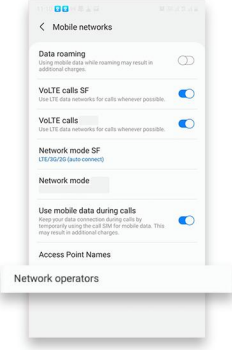
2 Select CONNECTION/MORE/DUAL SIM & CELLULAR NETWORK



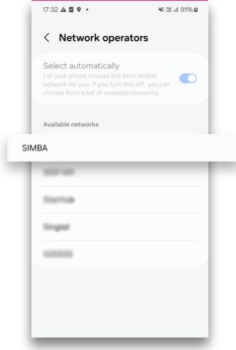
3 Select MOBILE NETWORKS/CELLULAR NETWORK/SIM1



4 Select NETWORK OPERATORS



5 Make sure to deactivate the SELECT AUTOMATICALLY menu then select AVAILABLE NETWORKS using SIMBA



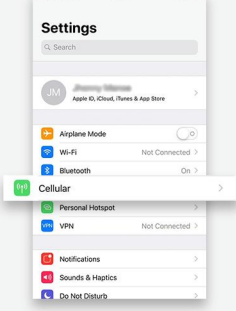
■ Network Mode Setting for iOS

iPhone 7+, *iOS device version 11 and above

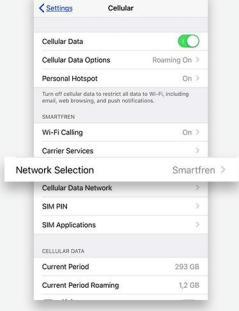
1 Go to SETTING



2 Select CELLULAR



3 Select NETWORK SELECTION



4 Make sure to deactivate the AUTOMATIC menu then select the available network using SIMBA



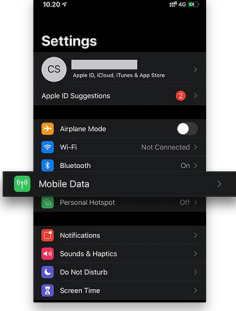
■ eSIM Network Mode Setting for iOS

iPhone X+, *iOS device version 12 and above

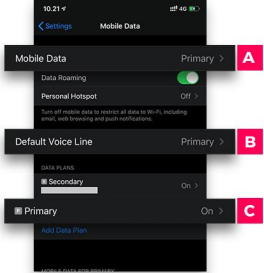
1 Go to SETTING



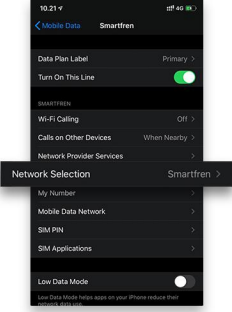
2 Select MOBILE DATA



3 Make sure MOBILE DATA (A) & DEFAULT VOICE LINE (B) use the same DATA PLAN (C) used by smartfren



4 Select NETWORK SELECTION



5 Make sure to deactivate the AUTOMATIC menu then select the available network using SIMBA

